Traveler Sentiment & Influences

Be ready with the right marketing approach and messaging by understanding how the pandemic has impacted the hearts and minds of travelers in Canada, the U.S., Mexico, and Brazil.



Traveler Confidence Varies by Country







32%



64% Positive



71%Positive

Estimated Leisure Trips

January-September 2021



2.1 Trips
North America

2.7 Trips
Latin America

What Instills Traveler Confidence?

Widely available vaccine



53%	North America
74%	Latin America

Flexible cancellation



46%	America
61%	Latin America

Guidelines on cleaning



43%	North America
65%	Latin America

Leading Factors Influencing Travel Decisions

Operations

Health regulations & requirements (mandatory mask rules, etc.)



66%	
76%	

North America

Latin America

Costs



65%	
68%	

North America Latin America

Accommodations

Easy refunds, cancellation policy



43%	North America
38%	Latin America

Reduced capacity



38%	
45%	

North America